2026

RMPEx

ROLE MODEL EXPERIENCE

Nor-Lea Hospital District

Wednesday, 11/04 1:00 PM - 4:15 PM

Online

1:00-1:15 | Opening / Welcome

David Shaw, CEO

1:15-2:00 | Category 1, Leadership

A journey worth taking

Developing and Hard-wiring Culture, Leadership System, Community Relations

Speaker: David Shaw, CEO

2:10-2:55 | Category 2, Strategy

Strategic Planning and Execution

Development of the Strategic Planning Process, Alignment with the workforce, Execution of the Strategic Plan

Speakers: BranDee Savell, CNO, David Shaw, CEO, Grace Griffin, Manager of Center for Innovation

3:00-3:45 | Category 3, Customers

Turning feedback into action to create an Exceptional Experience

Development of our Customer Framework, Creating actionable data, A new approach

Speakers: Hans Baijense, Performance Excellence Director, Carolina Gonzalez, Patient Experience Specialist

3:50- 4:15 | Q&A w Executive Team

Thursday, 11/05 1:00 PM - 4:15 PM

Online

1:00-1:15 | Opening / Welcome

Bryan Welch, COO

1:15-2:00 | Category 5, Workforce

Workforce Engagement

Development of an Organizational Rhythm that promotes and sustains Employee Engagement

Speakers: Josue Rodriguez, CHRO, Tammy Armitige, CPCO

2:10-2:55 | Category 4, MAKM

Operational Intelligence

The Ascent to Financial Viability Building Sustainability Through Operational Intelligence

Speakers: Allyson Roberts CFO, Lynda Davis Director of Finance/

3:00-3:45 | Category 6, Operations

Climb to Operational Excellence

Developing a performance excellence system, Managing processes through scorecards, dashboards and data

Speakers: Bryan Welch COO, Tammy Armitige CPCO, Hans Baijense Performance Excellence Director

3:50- 4:15 | Q&A w Executive Team

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REGISTRATION