

## RMPEX Role Model Experience- November 16, 2021

Time	Event		
9:00-9:15	<b>Welcome &amp; Meeting Logistics, Mike Gratz &amp; Gerry Agnes</b> <i>ECU Community Room, Basecamp</i>		
9:15-9:45	<b>Opening Session, Gerry Agnes</b> "The Truth is Out There" <i>ECU Community Room, Basecamp</i>		
9:45-11:45	<b>Afternoon Sessions At-a glance (20 min each)</b> <i>ECU Community Room, Basecamp</i> Category 1 Category 2 Category 3 Category 4 Category 5 Category 6		
11:45-1:00	<b>Lunch Break (onsite)</b>		
1:00-2:15	<b>Breakout: Category 1</b> <i>Room A</i> <ul style="list-style-type: none"> <li>Leadership System and how it integrates with the Work System and Operational Rhythm</li> <li>Competency mapping and leadership development.</li> <li>Ethics framework and community impact.</li> </ul>	<b>Breakout: Category 3</b> <i>Room B</i> <ul style="list-style-type: none"> <li>Incorporating the member's voice in the development of product offerings and marketing approach.</li> <li>Member value proposition and the evolution of The Elevations Way, a set of principles that defines how we approach serving our members and teammates.</li> </ul>	<b>Breakout: Category 4</b> <i>Room C</i> <ul style="list-style-type: none"> <li>Leveraging cycles of learning in Measurement and Analysis to establish, grow and evolve our Business Intelligence efforts.</li> <li>Philosophy on knowledge management and knowledge evolution.</li> </ul>
2:15-2:30	<b>Break</b>		
2:30-3:45	<b>Breakout: Category 2</b> <i>Room A</i> <ul style="list-style-type: none"> <li>Overview of strategic planning process and how our member-centric strategic plan is developed.</li> <li>Breakdown of Elevations' Foundational Elements and the 'what' and 'how' that drive our ability to achieve excellence.</li> </ul>	<b>Breakout: Category 5</b> <i>Room B</i> <ul style="list-style-type: none"> <li>Attracting, hiring, and retaining top-tier talent.</li> <li>Development of our Employee Value Proposition (EVP) and how we apply it to create a culture where employees are engaged, and candidates have a strong desire to join our team.</li> </ul>	<b>Breakout: Category 6</b> <i>Room C</i> <ul style="list-style-type: none"> <li>Overview Enterprise Process Map and Business Process Management (BPM) program.</li> <li>Overview of our innovation program and how we encourage innovation at every level of the organization.</li> <li>How the Information Technology (IT) team has focused on business continuity to ensure our IT systems and processes are adaptive and resilient.</li> </ul>